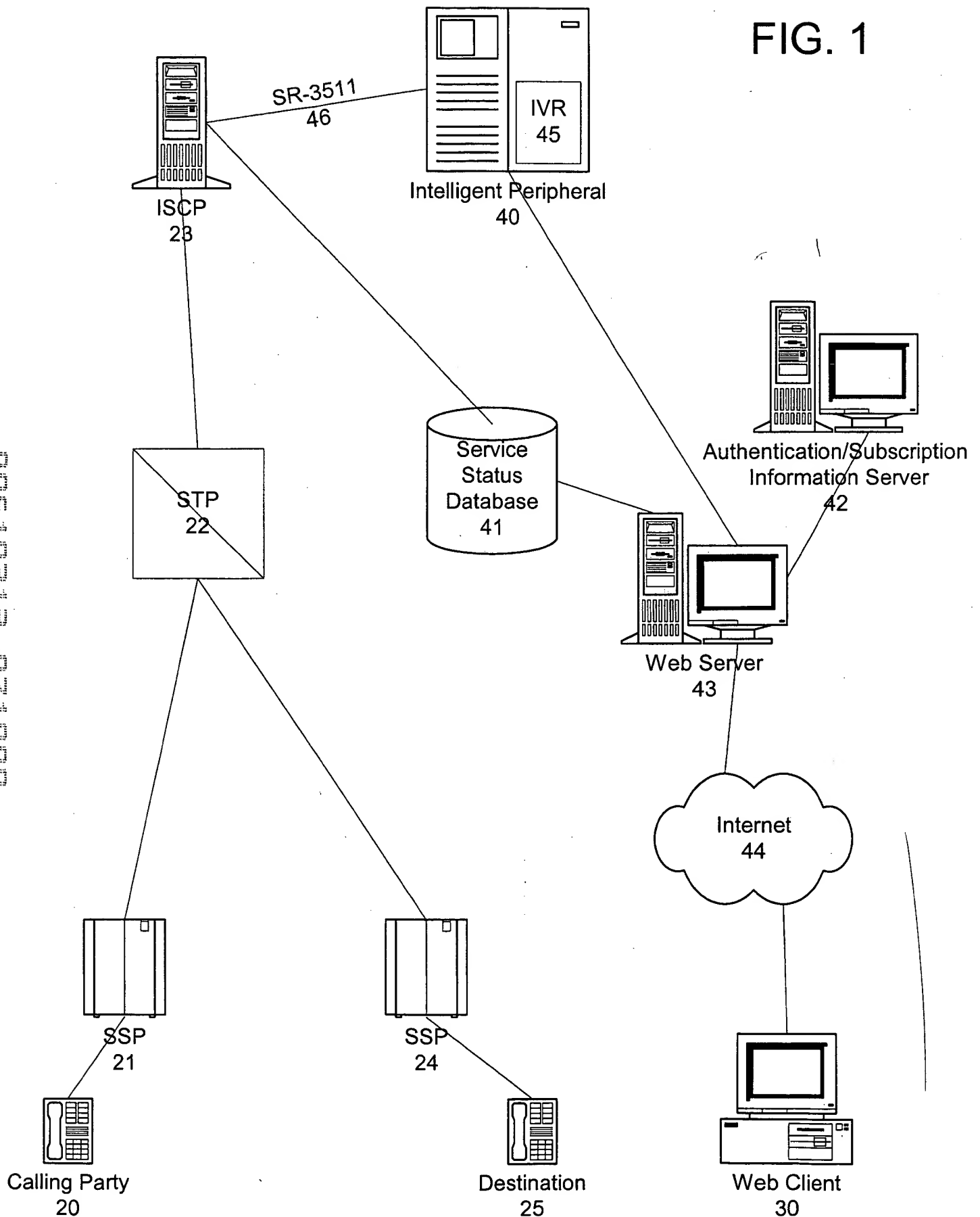


FIG. 1







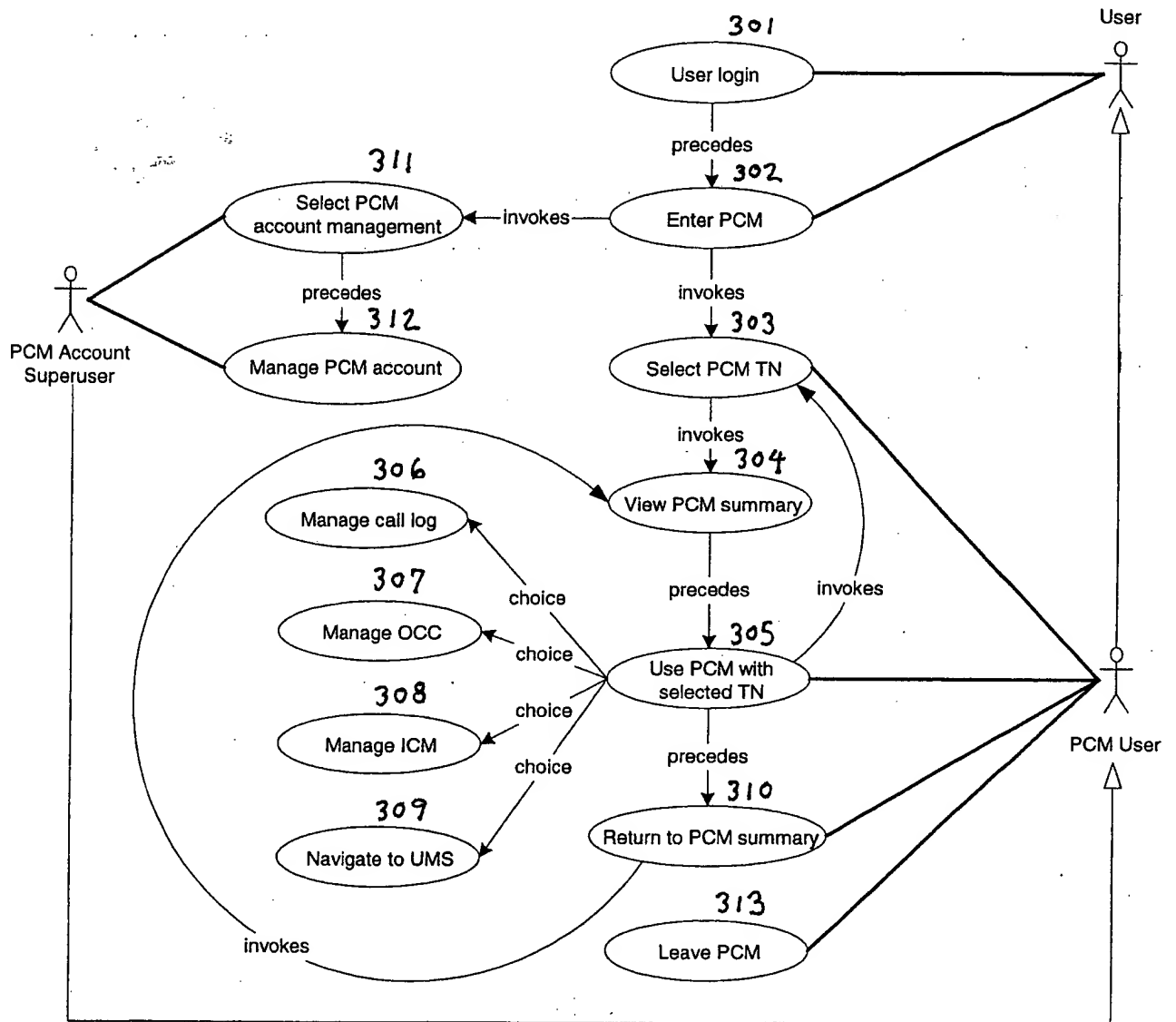


FIG. 3

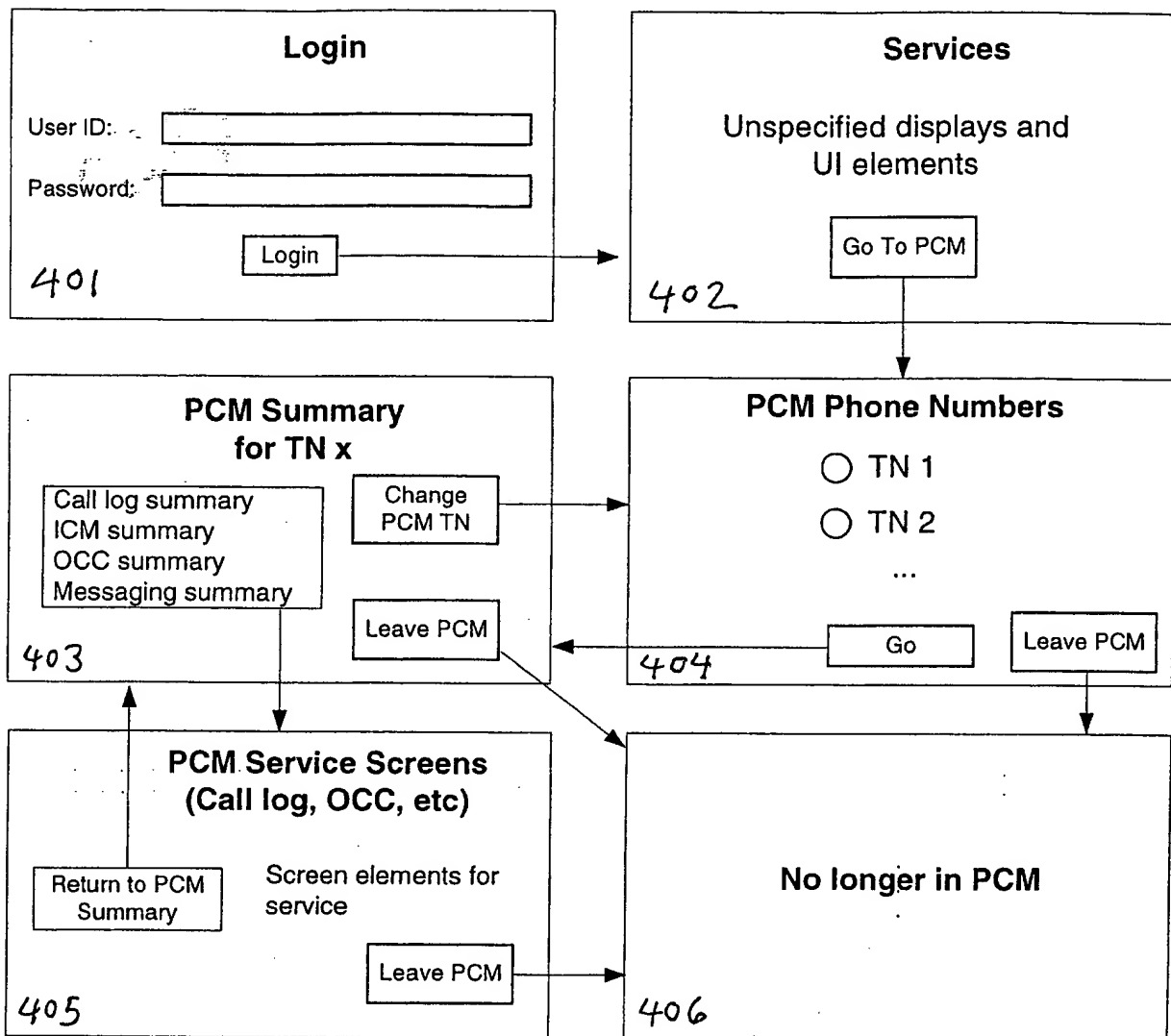


FIG. 4

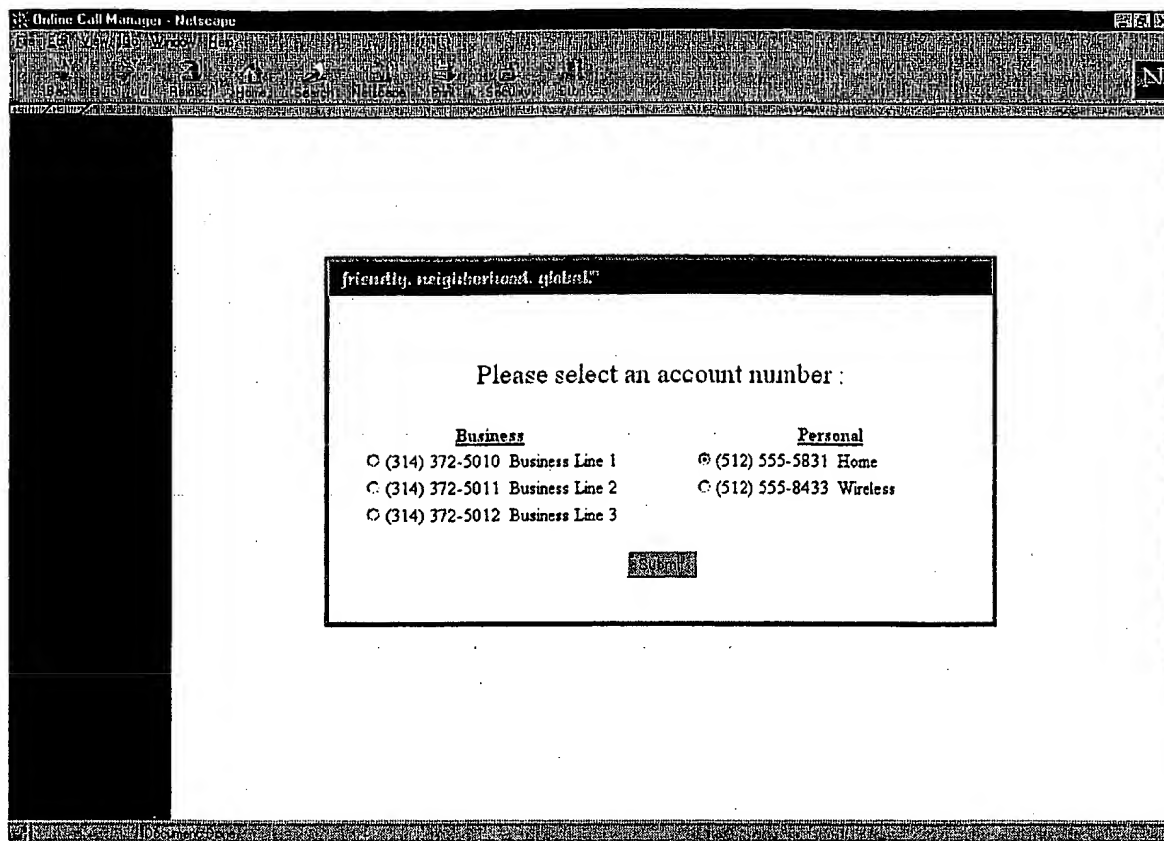


FIG.5

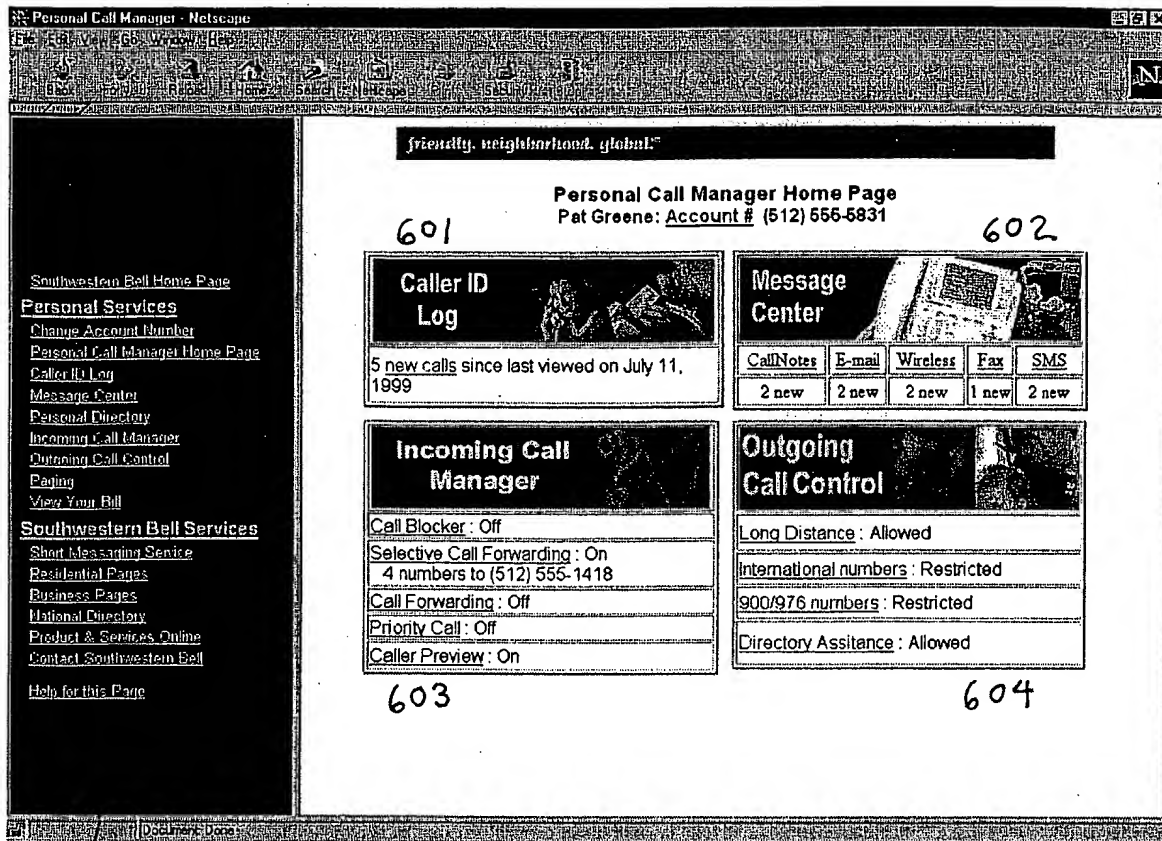


FIG. 6

Personal Call Manager - Netscape

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### Caller ID Log

Pat Greene: Account # (512) 555-5831

Last Name	First Name	Phone Number	Date	Time		Delete
Moore	Robert	(214) 987-1234	07/17/99	8:25 AM		Delete
Doe	Jane	(918) 428-3298	07/17/99	6:30 AM		Delete
Smith	Jack	(713) 226-1284	07/16/99	7:45 PM		Delete
Lee	Samantha	(512) 555-7946	07/13/99	9:55 PM		Delete
Miller	Elaine	(972) 620-8844	07/12/99	8:31 AM		Delete

Update All | Refresh

**Personal Services**

- [Change Account Number](#)
- [Personal Call Manager Home Page](#)
- [Caller ID Log](#)
- [Message Center](#)
- [Personal Directory](#)
- [Incoming Call Manager](#)
- [Outgoing Call Control](#)
- [Paging](#)
- [View Your Bill](#)

**Southwestern Bell Services**

- [Short Messaging Service](#)
- [Residential Pages](#)
- [Business Pages](#)
- [National Directory](#)
- [Product & Services Online](#)
- [Contact Southwestern Bell](#)
- [Help for this Page](#)

FIG. 7



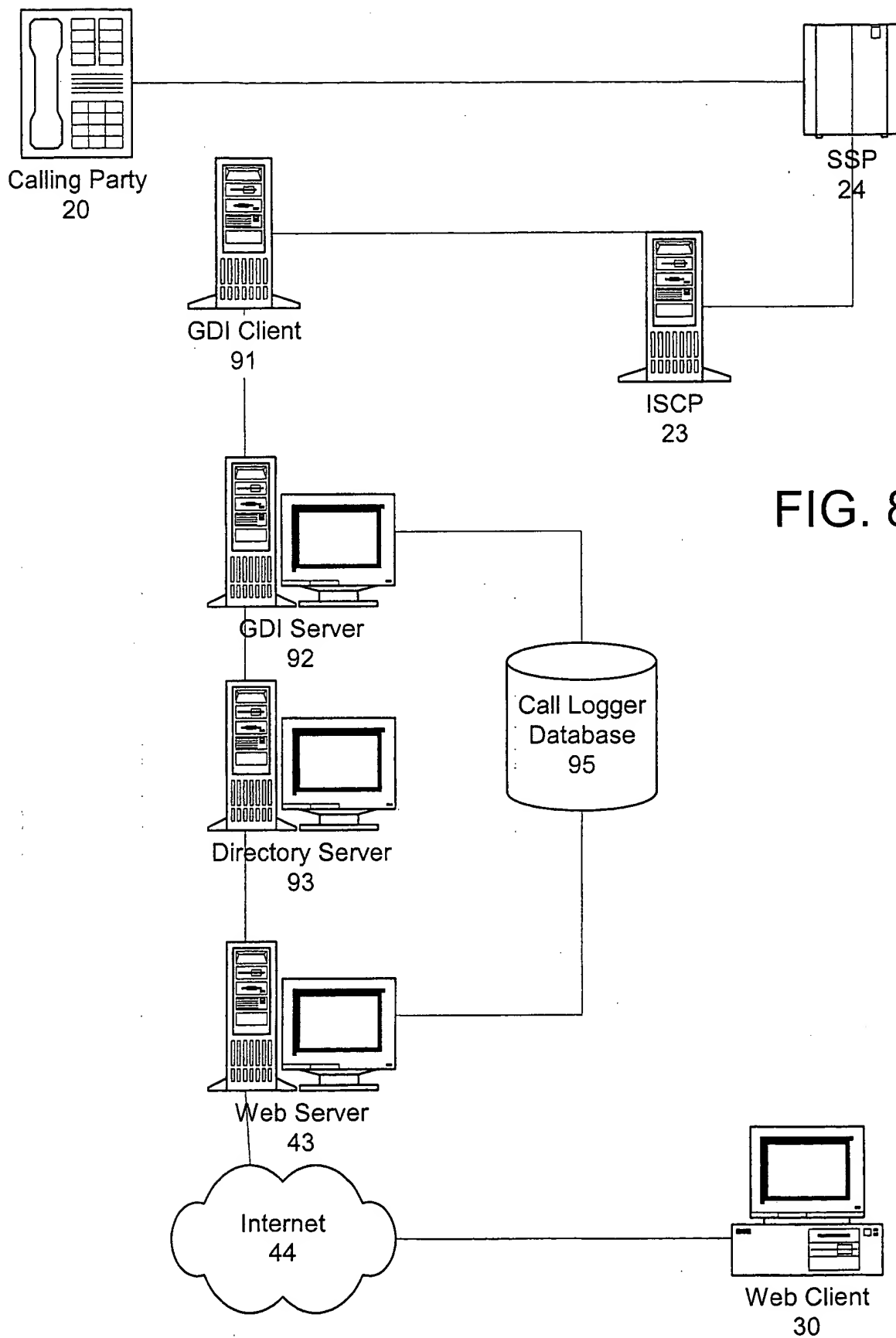


FIG. 8

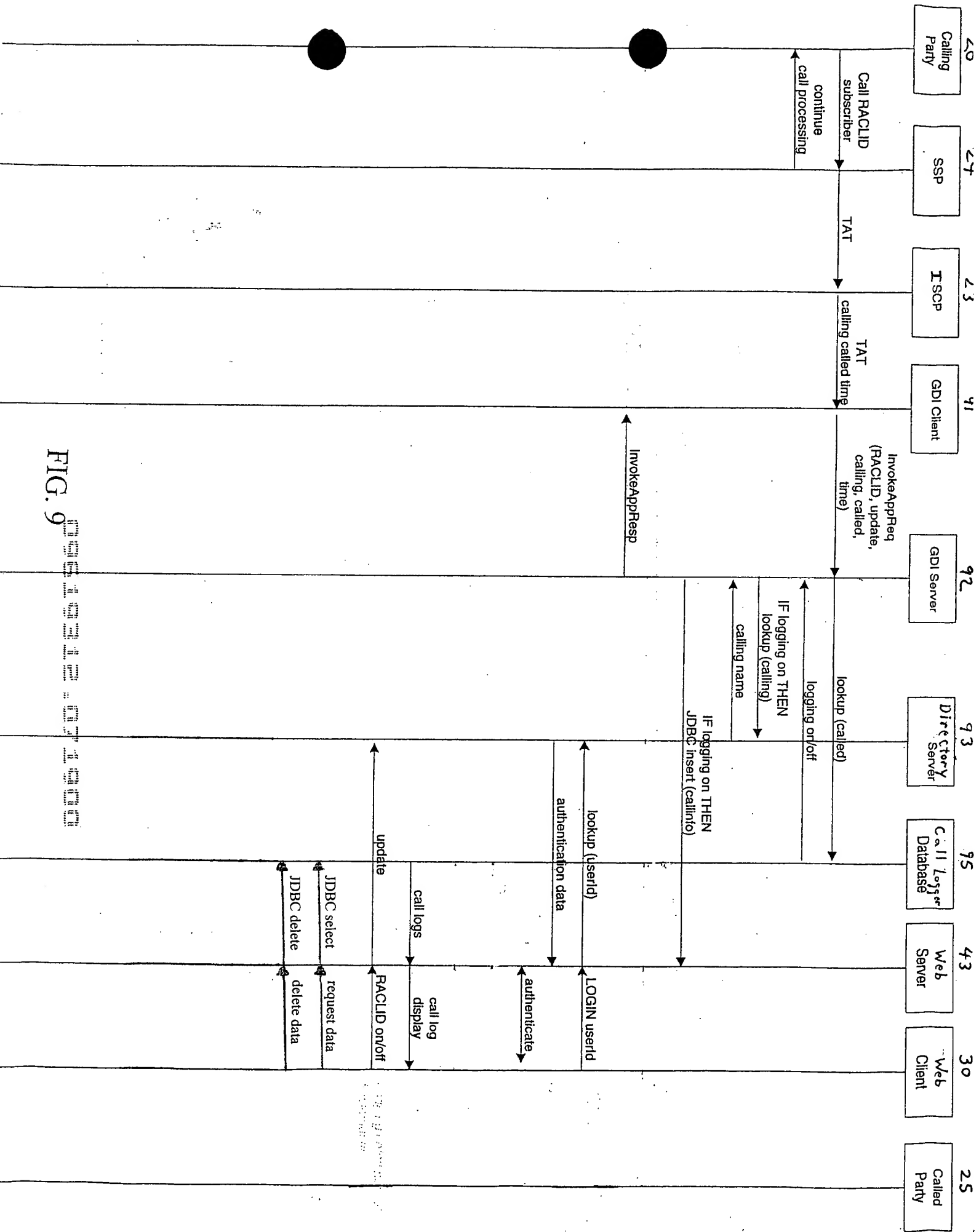


FIG. 9

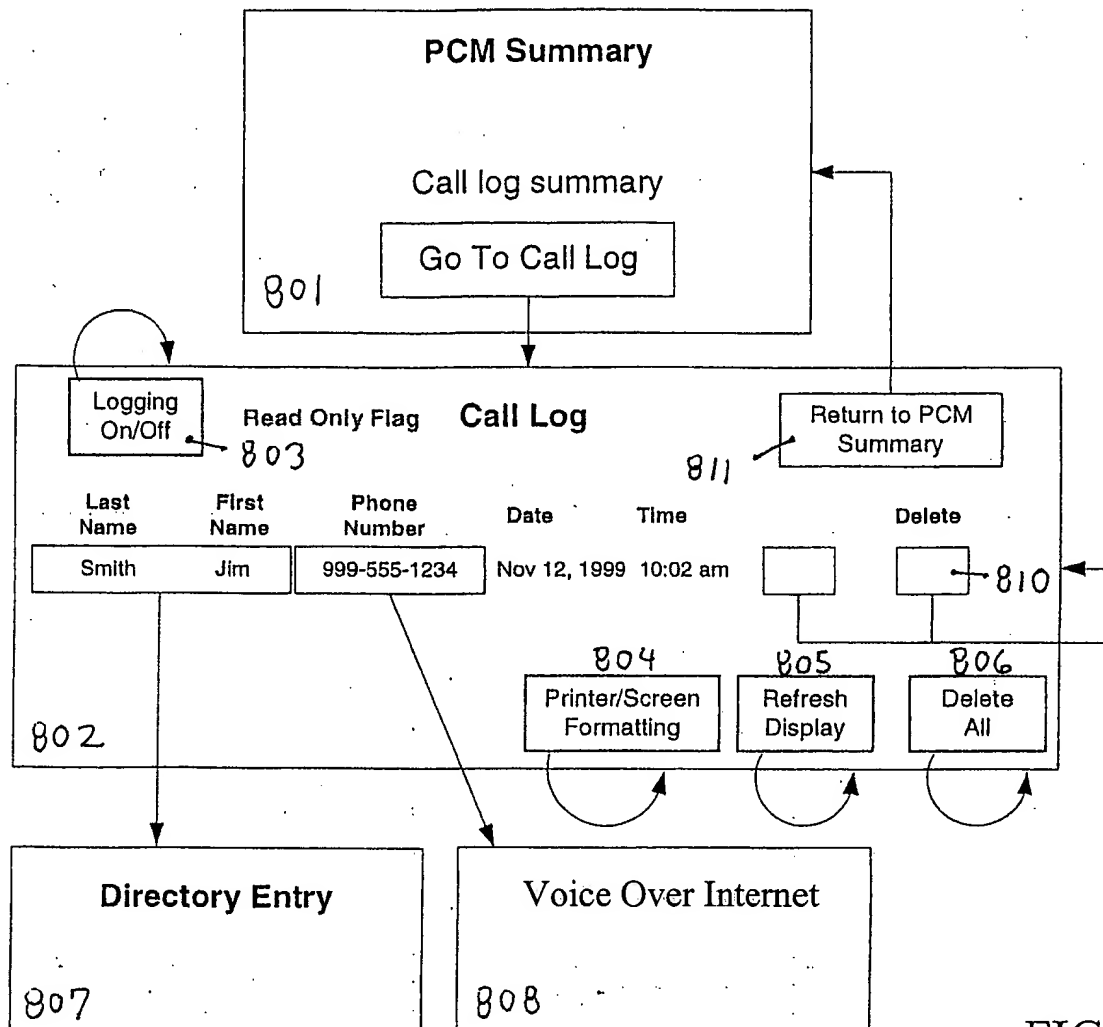


FIG. 10

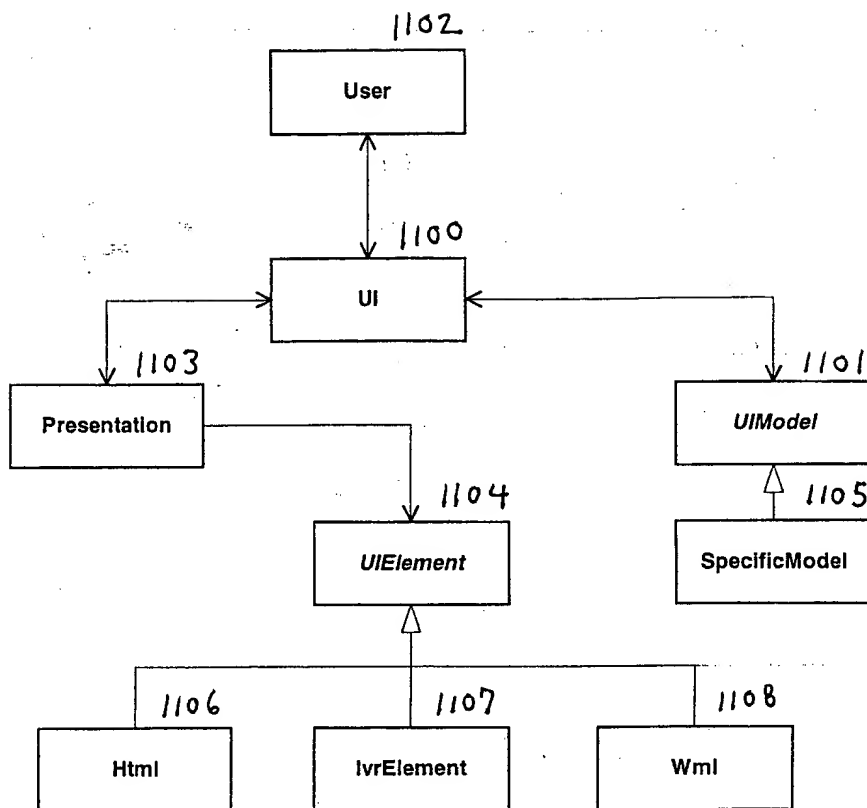


FIG. 11

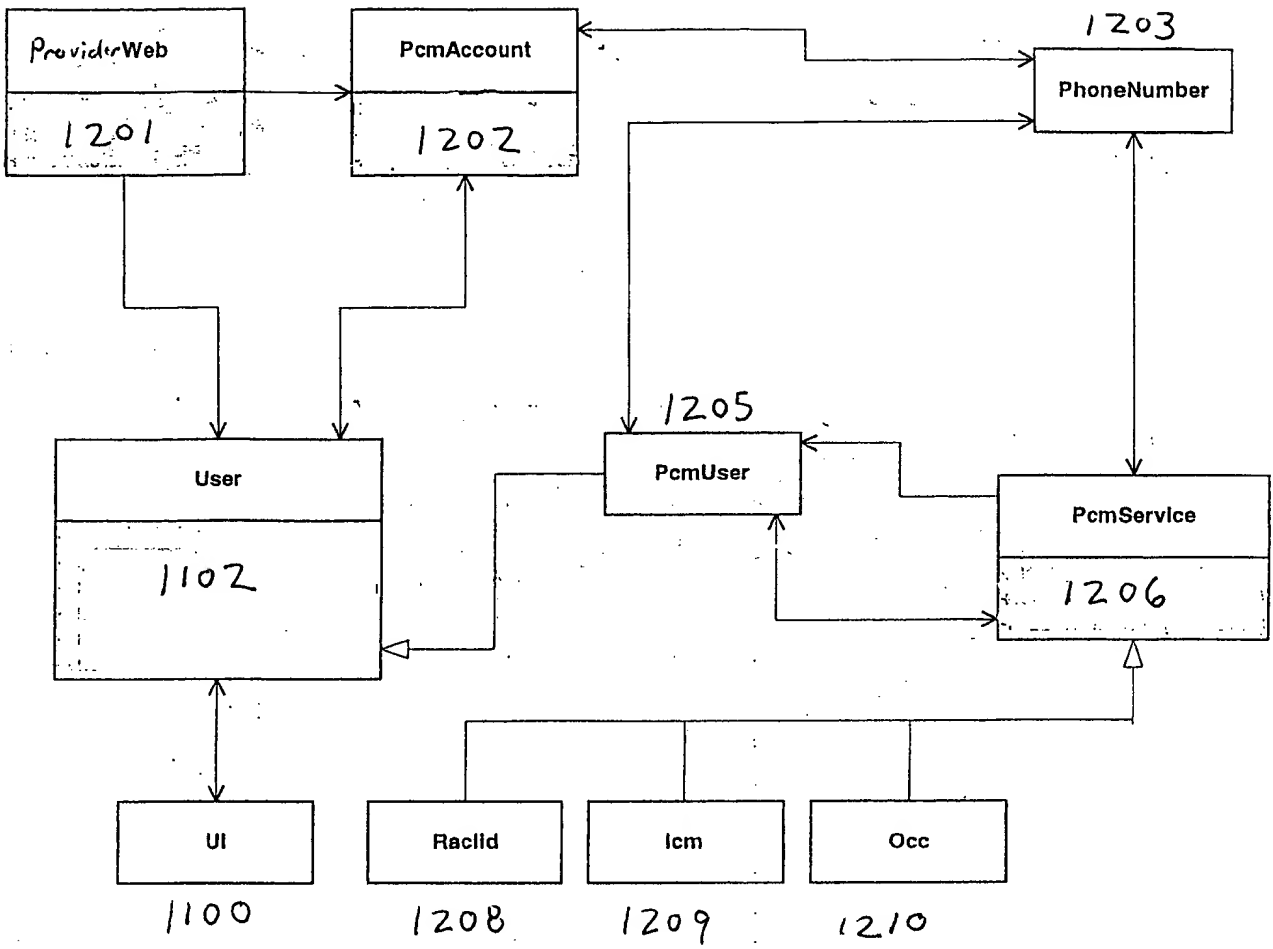


FIG. 12